

Student Support

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www.manchester.ac.uk/studentsupportandservices

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Where do students look for help?

- Hall of Residence
- School
- University website – Studentnet
- University Specialist Support Services
- Student Services Centre
- Students' Union Advice Centre
- Other University Services

Specialist support services:-

- The Academic Advisory Service
- The Disability Support Office
- The Counselling Service

Student Services Centre:-

- Immigration & Visas
- Finance

The Academic Advisory Service

Student Advice and Information Hub, Level 1, University Place

(Campus map ref: 37) caas@manchester.ac.uk

0161 275 3033

Monday to Friday, 10.00am to 4.00pm

www.manchester.ac.uk/academicadvisoryservice

- Changing course
- Academic Appeals / Discipline
- Exam worries
- Programme Regulations
- Supervisor Relationships

The Counselling Service

5th Floor, Crawford House (Campus map ref: 31)

counsel.service@manchester.ac.uk

0161 275 2864

www.manchester.ac.uk/counselling

Monday to Friday, 9.00am – 5.00pm (except public holidays)

- Individual or group counselling
- Problems affecting work or general well-being
- Confidential and non-judgemental
- Workshops

Disability Support Office (DSO)

Level 2, University Place (Campus map ref: 37)

0161 275 7512

disability@manchester.ac.uk

www.manchester.ac.uk/disability

- Assist students to identify their needs while studying at University
- Enable students to access the support they need
- What do I do if a student tells me about a disability they have?

Student Services Centre (SSC)

Burlington Street on the Oxford Road site (Campus map ref: 57) and
Staff House on the Sackville Street site (Campus map ref: 13)

0161 275 5000, ssc@manchester.ac.uk,

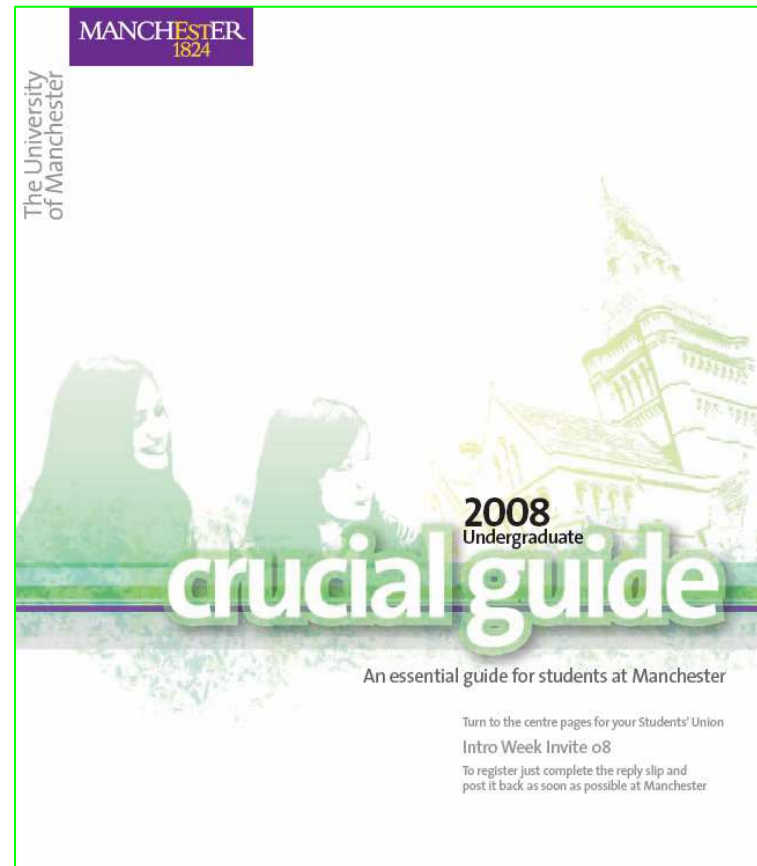
www.manchester.ac.uk/ssc

- Administrative queries
- Registration and Swipecard Issue
- Tuition Fees/Payments
- Financial Advice – Access to Learning Fund
- International – Immigration/Visas
- Exams
- Graduation

Student-Related Policies

www.manchester.ac.uk/policies

- **A**cademic Appeals
- **C**onduct and Discipline
- **S**tudent Complaints Procedure



www.manchester.ac.uk/studentsupportandservices/CrucialGuide

www.manchester.ac.uk/studentsupportandservices